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Booking Terms and Conditions

1. Booking

1.1 Provisional bookings can be made by telephone, email or website inquiry but these cannot be guaranteed without a completed bookings form and a deposit being paid.

1.2 The number of participants' must not exceed the agreed number declared on the bookings form, without gaining prior consent.

2. Fees

2.1 Bookings require a £100 non-refundable deposit to confirm the booking alongside a completed copy of the Intrepidus Outdoors booking form.

2.2 For programme bookings, which are to be invoiced to a company, a purchase order for the full amount must be received by Intrepidus Outdoors prior to booking confirmation.

2.3 All balance payments for course and activity bookings must be made 6 weeks prior to the activity date.

2.4 All amendments to bookings must be in notified writing and may be subject to an administration fee of £35.

2.5 Whilst we are aware that accidents happen, it is our policy to charge for damage incurred to Intrepidus Outdoors property.

2.6 All of the activities provided by Intrepidus Outdoors are insured for public liability but It is recommended that clients take out suitable insurance to cover personal liability in the event of cancellation due to illness etc.

3. Cancellation by client

3.1 Deposits are non-refundable.

3.2 All cancellations and amendments to bookings within 4 weeks prior to the arrival date will be liable for the full fee.

3.3 Cancellations made within 6 weeks of the start date of your event will be liable for 50% of the full fee.

3.4 Cancellations made within 4 weeks of the start date of your event will be liable for 100% of the full fee.

4. Cancellation by Intrepidus Outdoors

4.1 Intrepidus Outdoors will endeavor to run all courses as planned. However, for operational reasons we may have to cancel/amend your booking.

4.2 In the event of cancellation of any booking by Intrepidus Outdoors clients will be offered either a full refund of the fee paid to Intrepidus Outdoors or a transfer to any other course/date

5. General

5.1 All course participants must complete and return a consent form before the activity commences.

5.2 For U18's the participation form must be completed and returned by a parent or guardian at least 14 days prior to the course start date or they will not be able to attend.

5.3 All course participants are strongly advised to take out appropriate cancellation, curtailment and accident insurance.

5.4 Unless specifically agreed, the organiser of a booking involving U18's is fully responsible for those persons at all times including overnights.